

Classification List: Annexure A

Escalation
Account Locked/Closed/Blocked
Appeals
Application for 2016
Cancellation of Loan
Create OTP
Create Phoenix Account
Disbursements
Historical Debt
Invalid Voucher
LAF/SOP related
Matric Results
Merchant-Related
No Change/update
No LAF created
Outcome of 2016 application
Qlink Add
Qlink Delete
Qlink Update
Registration Fees
sBux account not created
Signing of Lafs
Wrong/missing voucher

GE
AccountBalance
AccountVerification
Appeals
Application 2nd semester 2016
Application for 2016
Application for 2017
Balance enquiry
BlockUnblock
Bursary
ChangeofNumber

Complaint
ContactDetails
Counselling
DebitOrder
DirectDeposit
EmployerPayment
Employment
Funded
Historical Debt
Insolvency
Institution payments
Interest
Language Transfer
LoanConfirmation
LoanTakeover
Manual Statement
Matric Results
Merchant Query
MerchantInfo
Missing Docs
Missing repayments
Nil Balance
Outcome of 2016 application
Postgrad funding
Private Institution
ProofOfPayment
Reduction
Refund
Registration Fees
Repayments
ResendTransaction
ResetPassword
Resigned from Employer
Retrieving LAF / SOP
Retrieving of LAFS
Sbux enquiry
Settlement
Signing of Lafs
Spam
Statement
Status Change
Stop Salary Deduction
StudyingStatus

TransactionEnquiry
TransactionReversal
Unemployment
Unfunded
Update Details
VoucherEnquiry
Walk In

Total
